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**EXAMINATION FEBRUARY-MARCH 2024**  
**BACHELOR OF SCIENCE (THIRD SEMESTER)**  
**WRITTEN AND SPOKEN COMMUNICATION LEVEL-1**

[Time: As per schedule ]

[Max. Marks: 50]

**Instructions:**

**1. Fill up strictly the following details on your answer book**

- a. Name of the Examination : **BACHELOR OF SCIENCE (THIRD SEMESTER)**
  - b. Name of the Subject : **WRITTEN AND SPOKEN COMMUNICATION LEVEL-1**
  - c. Subject Code No : **1903000203010002/1903001103010002 /1911000303010002/1903030103010002**
2. Sketch neat and labelled diagram wherever necessary.
  3. Figures to the right indicate full marks of the question.
  4. All questions are compulsory.

Seat No:

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Student's Signature

**Q.1 Answer the following questions in brief. (Any five)**

**10**

1. How does listening help in developing good relations with people?
2. Why is it important to listen to our customers and clients?
3. What is team? Write a definition.
4. What are the skills required to work in a team?
5. What does emotion mean?
6. What does intelligence mean?
7. Why do employers give importance to the emotional intelligence of their employees?

**Q.2 (A) Attempt any one of the following. 7**

- (a) There has been a burglary in your neighborhood. As a neighbor you are calling a police helpline number. You are narrating the whole situation and also that the owner of the house is injured and needs an emergency medical treatment. Keeping in mind the situation write a dialogue between the caller (you) and police helpline person.

**OR**

- (b) Mr. Anish Jain goes to his manager, Mr. Shah, with a request for a month's leave. Develop suitable conversation between the two

**Q.2 (B) Attempt any one of the following. 7**

- (a) Narrate an experience or an event where you have witnessed the importance of team work. Choose an event and write about how teams, groups, and committees contribute to the success of the programme.

**OR**

- (b) Narrate an incident where a person was forced to quit his/her job. Due to assertiveness that person denied to succumb to the situation and later on became a very successful business man/woman.

**Q.3 (A) Attempt any one of the following. 8**

- (a) Write a book review of any of the novel written by Chetan Bhagat. Also mention if that novel is adapted into film or not!

**OR**

- (b) Write a review of a movie that you watched recently. Also narrate the moment from the movie that you found inspiring.

**Q.3 (B) Attempt any one of the following.**

**8**

(a) Write a report on an international book fair organised in your city.

**OR**

(b) Write a report on entering into bathing shop production.

**Q.4 Do as directed.**

**10**

1. Rapidly (Give meaning.)
2. Aggravated (Give meaning.)
3. Pay (Add suffix.)
4. Direct (Add suffix to make a noun.)
5. Meaning (Add adjectival suffix.)
6. Cricket is his favourite game. (Identified the underlined word.)
7. Father was walking very fast so we couldn't catch him. (Identified the underlined word.)
8. Albert can be called the master of his own destiny. (Identified the underlined word.)
9. It was a large room. (Identified the underlined word.)
10. Students were sitting silently in the class room. (Identified the underlined word.)

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